

## **Selected aspects of consumer contracts**

### **Abstract:**

This thesis occupies selected aspects of consumer's contracts. It focuses on the phenomenon of commercial terms and conditions, their unilateral changes, the adhesion method of negotiating contracts and related customer protection against the abuse of standardization and simplification of the process of negotiation and conclusion of contract amendments. The second part focuses on the process of concluding a distance contract with a consumer and it discusses the different phases of the process of concluding agreements and the practice of deviation from standard procedures foreseen by law on a practical example of an e-shop. The aim is to evaluate the current legal situation and its development regarding to the transposed European directives and adumbrate the interpretation of certain provisions.